



## **Online Cookery Class Terms and Conditions**

By booking a private or corporate Online Cookery Class, you agree to abide by the following terms and conditions:

### **1. What's Included:**

- A cookery class with a Chef and a facilitator, during which you will learn how to make between one and three delicious dishes.
- The list of ingredients (with measurements) and equipment.
- A Zoom link through which the class will take place.
- A copy of the recipes (sent the day after).

### **2. Health and Safety**

We would advise that participants wear shoes with flat, non-slip soles and covered toes, sensible clothing (not your Sunday best!), and tie back long hair. We are not liable for any damage that occurs to you or your guests, clothing or shoes as a result of your negligence.

We reserve the right to end a class early if in our opinion you or your guests behave in an unacceptable manner.

### **3. Payment**

All payments should be made in full prior to a cookery class taking place.

### **4. Deposit, Cancellations and Refund Policy**

#### **3.1 Deposits, changes and cancellations by participants**

Changes of date or time

If you want to change the date or time of your class and you give us more than two weeks' notice we will do our best to rearrange. Classes are prepped in advance and changes unfortunately cannot be made after that time.

#### Changes in final number of participants

If more households/screens than previously agreed to and paid for appear on the day of the class, we reserve the right to invoice you for the extra screens.

If less participants attend, we will not be able to discount these from the final invoice.

#### Deposit

A non-refundable deposit of £200 is required to confirm all private and corporate bookings. The list of ingredients and equipment as well as the Zoom link will not be sent until the deposit is received.

#### Cancellation charges

For cancellations with more than 72 hours' notice no further charge is due, but the deposit is non-refundable. For cancellations with less than 72 hours' notice the class fee must be paid in full.

### 3.2 Cancellations by Migrateful

In the rare circumstances that the chef or facilitator is unwell or cannot attend, we will in the first instance contact the host and propose an alternative, or offer to rearrange for another day. If these options are not suitable for you we will issue a full refund, within seven working days.

## **5. Additional Requests from Participants/Clients**

Meetings with Chefs and facilitators prior to the class

Meetings with facilitators and chefs prior to the class will incur an extra charge of £100 to cover their salaries during the time of the meeting.

Using different platforms than Zoom

We strongly support using Zoom for all of our online classes, as the facilitators and chefs have been trained and feel comfortable with this platform. However, we are open to using different platforms only if training and any subscription payment is covered by the client.

## **6. Copyright and Acceptable Usage**

Full copyright of the Migrateful website and other related content, including recipe suggestions and recipes developed by Migrateful is retained by Migrateful. All recipes are for personal use only. The sharing of these materials by print, press, photocopy, email, blogs, internet or any digital transfer medium is strictly prohibited without the express written permission of Migrateful.