



TERMS AND CONDITIONS CATERING SERVICES

By booking Migrateful's catering services, you agree to abide by the following terms and conditions:

1. Booking with Migrateful

1. All bookings must be confirmed in writing by the Client.
2. A non-refundable deposit is required to secure Migrateful for the date of your event.
3. All bookings are subject to minimum spend, these will be confirmed by Migrateful to the Client.

2. Catering Quote

1. A Catering Quote which will include the catering menu, event summary and estimated costs together with a booking deposit figure (subject to the inclusion of VAT) will be provided to the Client in writing.
2. It is the Client's responsibility to ensure that all the information set out in the Catering Quote is accurate. Migrateful accepts no responsibility or liability arising therefrom, whether due to inaccurate information supplied by the Client or otherwise.

3. Booking Deposit

1. The Client is required to pay the booking deposit figure (subject to the inclusion of VAT) to Migrateful within 7 days of receiving the Catering Quote. The Client may be required to pay a further deposit to Migrateful

14 days before the event. The deposit(s) received will be deducted from the total costs (please see our payment terms below).

2. Payment methods available include bank transfer, debit card and credit card.
 3. Once the Client's deposit has been received, a receipt will be issued by Migrateful.
4. Payment of Total Event Costs
1. Payment in full is required for all catering services to be provided by Migrateful. Final guest numbers must be confirmed to Migrateful no later than 14 days prior to the event.
 2. The information provided at this point will be used to produce your event cost invoice, arrange staff and co-ordinate with yourselves. After final numbers have been provided to Migrateful we are happy to accept any increases in requirements however no reduction will be possible.
 3. Once our invoice is received by the Client, payment must be received by Migrateful no later than 14 days from the date of the invoice.
5. Cancellation Charge
1. In the unfortunate event of a booking having to be cancelled, the Client is required to provide Migrateful with confirmation in writing, and Client's deposit will be retained by Migrateful.
6. Dietary Requirements and Allergies
1. Migrateful will endeavour to provide suitable adaptations to the Client's menu for any guests with special dietary requirements or allergies. We cannot however take responsibility for any guests unless advised in advance (no less than 14 days prior to the event).
 2. Some dietary requirements may be subject to additional charges which will be advised at the time of confirming the menu.
7. Client's Food and Drinks
1. We accept no liability for any food supplied to the Client by another caterer (or food products suppliers by the Client themselves) in addition to those arranged by Migrateful.

8. Client's use of Migrateful's Property and Clients Personal Property

1. The Client agrees to pay for any loss or damage to any equipment, crockery, cutlery or glassware supplied by Migrateful for the event, including any issues caused by the Clients crew.
2. Migrateful will not be held responsible for the theft, loss or damage to any personal effects of the Client or the Client's crew.

9. Liability of Migrateful

1. Migrateful accepts no liability under any claim whatsoever arising (be it by negligence or otherwise) for any loss over the figure of the existing Migrateful Public Liability Limit of Indemnity. Note that this figure which may change from time to time is available upon request together with a copy of our Certificate.

10. Force Majeure

1. Migrateful shall incur no liability to the Client if performance of the contract is prevented or hindered by any case whatsoever beyond Migrateful's control and in particular but without prejudice to the generality of the foregoing, by act of fire, flood, subsidence, sabotage, accident, strike, or lock out and shall not be liable for any loss or damage resulting there from suffered by the Client.

11. Complaints

1. Any issues with Migrateful services should be notified to the management as they arise at the event to enable Migrateful to resolve them as best as possible at the time. If the Client is still dissatisfied with the services provided, any complaint must be received by Migrateful in writing not more than 7 days from the date of the event.

12. Right to Update Terms and Conditions

1. Migrateful reserve the right to change our Terms and Conditions where necessary due to the continual evolving nature of our business. It is the Client's responsibility to ensure that you are up to date with our Terms and Conditions which are available on request.

13. Severability

1. In the event that any or part of the contract shall be determined by any competent authority to be invalid, unlawful or unenforceable to any extent, such term, condition or provision shall to that extent be severed from the remaining terms and conditions of the contract which shall continue to be valid and enforceable to the fullest extent permitted by law.

14. Law and Jurisdiction

1. The parties agree that these Terms and Conditions shall be construed in accordance with English law, and hereby submit to the exclusive jurisdiction of the English courts.

