



## TERMS AND CONDITIONS OF SALE

By booking any of our cookery classes you agree to abide by the following terms and conditions:

### 1. What's included

- Time with your chef and class facilitator
- All ingredients
- Copies of the recipes that you cook

### 2. Health & Safety

We will provide advice on basic health and safety points at the start of every class.

We would advise that participants wear shoes with flat, non-slip soles and covered toes, sensible clothing (not your Sunday best!), and long hair tied back. We are not liable for any damage that occurs to you, your clothing or shoes as a result of a participant's negligence.

### 3. Special dietary requirements, food allergies & illness

We will always do our best to tailor our cookery classes to meet the dietary requirements of our participants. It is ultimately the participant's responsibility to inform us of any dietary requirements, allergies or intolerances. These should either be indicated clearly on the booking form or sent to us at least one week before the class via email to [bookings@migrateful.org](mailto:bookings@migrateful.org) Participants should be aware that food is often prepared in environments where allergens such as nuts, milk and eggs are also processed. As a result, we cannot guarantee that food will be 100% free from cross contamination.

#### 4. Unreasonable behaviour

We will be entitled to require you to leave an event or cookery course if in our opinion you behave in an unacceptable manner or are under the influence of drugs or alcohol.

#### 5. Personal possessions

You are advised not to bring any items of special or high value to classes. We do not accept responsibility for damage to or the loss of any personal possessions.

#### 6. Cancellations & Refunds Policy

##### 6.1 Cancellations by class participants

Refunds and exchanges are possible up to seven days before an event.

Unfortunately we cannot refund any cancellations within seven days of your class, as classes are prepped at least one week ahead.

##### 6.2 Cancellations by Migrateful:

If we don't reach a minimum of five people per class the class will be cancelled and you will be refunded. We will issue a full refund within seven days for any payments already received.

In the rare circumstances that the chef is unwell or cannot attend we will contact the participants and propose another chef, or rearrange for another day. As you will appreciate, it would be inappropriate to send an unwell chef to cook the meal with you.

#### 7. Photo & Video Documentation

Some classes may be documented for internal and/or marketing purposes. Participants will be informed before the class and consent to be recorded, photographed, and videotaped will be confirmed at the event by the facilitator or the photo/videographer.

#### 8. Copyright & Acceptable Usage

Full copyright of the Migrateful website and other related content, including recipe suggestions and recipes developed by Migrateful is retained by Migrateful. Any recipe suggestions or recipe cards are for personal use only. The sharing of these materials by print,

press, photocopy, email, blogs, internet or any digital transfer medium is strictly prohibited without the express written permission of Migrateful.