

## TERMS AND CONDITIONS OF SALE

### In-Person Corporate and Private Classes

By booking an In-Person Corporate or Private cookery class you agree to abide by the following terms and conditions:

#### 1. What's Included:

- A cookery class with a Chef and a facilitator during which you will learn
- how to make between one and three delicious dishes
- All ingredients and cooking equipment
- Venue for the class (Migrateful Cookery School).
- A copy of the recipes that you cook, sent the day after.
- If booking the Generosity Package: nibbles, drinks (limited to what the package offers) and aprons for each participant.

If the class is taking place outside the Migrateful Cookery School: we will bring most of the cooking equipment needed for the class. We expect hosts to have sufficient crockery, cutlery and glasses for all the participants. If you are unable to provide any of the items listed as essential you must let us know at least seven days before the class.

#### 2. Health & Safety

Our facilitator will provide advice on basic health and safety points at the start of every class. You can take a look at the basic health and safety guidelines [here](#). However, where we are conducting the class in a host's venue, it will be the responsibility of the host to ensure that the venue and any cooking equipment is well-maintained and safe for use during the cookery class.

We would advise that participants wear shoes with flat, non-slip soles and covered toes, sensible clothing (not your Sunday best!), and tie back long hair. We are not liable for any damage that occurs to you, the participants (including clothing, shoes etc.) as a result of your negligence.

We reserve the right to end a class early if, in our opinion, any participant behaves in an unacceptable manner.

### **3. Dietary Requirements & Food Allergies**

We will always do our best to tailor our cookery classes to meet the dietary requirements of class participants. It is ultimately the host's responsibility to inform us of any dietary requirements, allergies or intolerances for themselves and their guests. These should be sent to us at least one week before the class via email to [bookings@migrateful.org](mailto:bookings@migrateful.org).

Participants should be aware that food is often prepared in environments where allergens such as nuts, milk and eggs are also processed. As a result, we cannot guarantee that food will be 100% free from cross contamination and we are unable to offer gluten free options.

### **4. Payment**

All deposit payments should be made in full prior to a cookery class taking place. Deposits are non-refundable.

Invoices are to be paid within 30 days from the date of issue.

### **5. Changes, Cancellations, Rescheduling & Refunds**

#### **Changes in total number of participants**

The total number of participants must be confirmed at least 3 working days before the event/class.

Any additions to the confirmed number of participants needs to be communicated as soon as possible before the event/class, and we will do our best to accommodate. The final invoice will reflect the confirmed number of participants plus any additional participants.

Any reductions to the confirmed number of participants less than 3 working days before the event/class will not be reflected in the final invoice. We will charge according to the total number of participants confirmed 3 working days before the event/class.

#### **Cancellations and rescheduling requests by participants**

If you would like to cancel or reschedule an event/class with Migrateful, the following will apply:

- More than 14 days notice before the event, the £200 deposit will not be refunded.
- Less than 14 days before the event, 50% of the full amount will be charged.

- Less than 3 days before the event, 100% of the full amount will be charged.

### **Cancellations by Migrateful**

In the rare circumstances that Migrateful has to cancel or make major changes to your event/cookery class, we will contact the host as soon as possible and propose an alternative option for the same day if possible or offer to rearrange for a different date.

In case these options are not suitable for you, we will issue a full refund within 14 working days.

## **6. Copyright & Acceptable Usage**

Full copyright of the Migrateful website and other related content, including recipe suggestions and recipes developed by Migrateful is retained by Migrateful. All recipes are for personal use only. The sharing of these materials by print, press, photocopy, email, blogs, internet or any digital transfer medium is strictly prohibited without the express written permission of Migrateful.

Please note that some of our chefs may have different privacy needs. Any social media content or other communications and marketing material that may include the chefs' story or photograph will have to be pre-approved by Migrateful.

