

Terms and Conditions of Sale - Gift Vouchers

Migrateful ("We", "Our" or "Us")
www.migrateful.org ("Website")

By purchasing or receiving a Gift Voucher, you agree to abide by the following terms and conditions:

1. What does a Migrateful Gift Voucher include?

We offer various Gift Vouchers, including:

- Voucher valid for one place at any of our London Family Style in-person classes
- Voucher valid for one place at any of our London Station Style in-person classes
- Voucher valid for one place at any of our Bristol in-person classes
- Voucher valid for one place at any of our Brighton in-person classes
- Voucher valid for one place at any of our Kent in-person classes
- Voucher valid for one place at any of our online classes

2. Gift Vouchers can only be purchased through our Website, using a bank card.

3. Gift Vouchers ordered through our Website will be delivered automatically by electronic means to the email address you specify at the time of order.

4. All Gift Vouchers are dated and **expire 12 months from the date of issue**. They can be redeemed by the voucher holder to book into any valid cookery class with availability, depending on the voucher type and for the city specified.

5. Our Gift Vouchers are not tied to names.

6. When ordering a Gift Voucher, you should ensure to enter your email address and the recipient's email address correctly. We cannot be held responsible if the address is entered incorrectly and someone other than the intended recipient uses the Gift Voucher.

7. Our Gift Vouchers must be redeemed on our Eventbrite profile at time of booking a class.

8. Gift Vouchers are non-refundable past 14 days after purchase.
9. Gift Vouchers cannot be exchanged for cash.
10. Gift vouchers are not transferable.
11. Where the customer cancels a class booked using a Gift Voucher more than 7 days in advance, or in accordance with our refund policy, they can email hello@migrateful.org for their Gift Voucher to be reconfigured to the original value of purchase to be used at a later date.
12. We are not responsible if a Gift Voucher is lost, stolen, destroyed or used without permission and no replacement will be provided in these circumstances.

If you have any questions regarding your Gift Voucher, please email hello@migrateful.org

